

# Health Check

**SKU: P-SP005-IP-FO-0001****List Price: £ 300**

## Fortinet Appliance Health Check

Provides a report covering the in-scope device deployed within the customer estate highlighting key observations, operational state, and recommendations. Service will be invoiced upon receipt of purchase order.

### What is it?

The Exclusive Networks Fortinet appliance health check provides a comprehensive evaluation of the current performance at a specific point in time, ensuring optimal functionality and stable operation. It also serves as an opportunity to assess the evolving operating system feature set against the capabilities of your appliance to maximise value on your organisation's investment into Fortinet technology

### Why do I want it?

To optimise the performance of your Fortinet device, it is essential to regularly assess its overall health. Our comprehensive health check will evaluate operational components of the appliance, including physical status (power, network connectivity, and modules), system resource key performance indicators (KPI), and overall health. This assessment also provides an opportunity to identify anticipated feature or model lifecycle changes, which are documented in the report as notes or recommendations. Through our analysis against Fortinet's operating system roadmap and lifecycle, we will provide you with insights to enable maximising the capabilities of your appliance.

### What do I get?

A Cyber Engineer will conduct a multipoint assessment of the appliance, evaluating its performance across system functionalities as outlined. Utilising our extensive product and industry expertise, we will compile a report with findings and specific recommendations where appropriate that can be used to support your infrastructure and lifecycle strategy.

### What do we need for successful fulfilment?

- Nominated customer contact – Name, Phone Number and E-mail
- Read Only Access to the devices
- Customer to provide a pre-existing remote access method that they may already employ. This will allow us access to the relevant FortiGate appliance or FortiCloud instance where FortiAP / FortiSwitch devices are managed. If a not remote access method is not available, Exclusive are able to provide a number of remote access options or secure screenshare solutions.

## FAQs

### How do I quote?

Quote the customer 1 x SKU for every HA pair or standalone FortiGate.

#### Example 1

- 2 x FortiGate 60F operating in High Availability mode (HA)
- 2 x FortiSwitch 108E-FPOE
- 2 x FortiAP 221F

This would equate to 1 x P-SP005-IP-FO-0001 as the FortiGate audit covers a single device or HA pair as well as up to 10 FortiSwitches / FortiAPs

#### Example 2

- 2 x FortiGate 120G operating in High Availability mode (HA)
- 2 x FortiSwitch 624

These are connected to the 120Gs therefore are included. (Up to 10 FortiSwitches) and would require 1 x P-SP005-IP-FO-0001

#### Example 3

- 2 x FortiGate 120G operating in High Availability mode (HA)
- 2 x FortiSwitch 624

These are connected to the 120Gs therefore are included. (Up to 10 FortiSwitches) and would require 1 x P-SP005-IP-FO-0001

# Health Check

## Fulfilment

Upon receipt of order, a fulfilment job will be generated within our project management systems and the customer will be contacted to confirm remote access requirements and schedule the health check service.

## Intended Purpose

- Assessment of an individual FortiGate or HA pair ranging from FortiGate 30 – 400 Series
- Assessment of standalone managed FortiSwitch deployment (FortiSwitch Cloud) (Up to 40 devices)
- Assessment of standalone managed FortiAP deployment (FortiAP Cloud) (Up to 40 devices)

## This is not intended for:

- FortiGate 600 and above
- Audits of FortiManager, FortiAnalyzer or FortiCloud
- SD-WAN Review
- FGaaS (FortiGate as a Service)
- Traffic policy review or audit for business/standards compliance Configuration changes

## FAQs

**Customer has a FortiGate that manages more than 10 Wireless Access Points or switches, and they require these to be included within the health check – what should I quote?**

Quote per FortiGate to receive the health check. Then apply additional SKUs for the required number of AP's / Switches (bundles of 40).

### Example 1

- 2 x Firewalls
- 10 x Switches and
- 40 x APs.

This would require  
1 x P-SP005-1P-FO-001.

**Customer has Switches or APs managed without a FortiGate using FortiCloud Switch / AP manager – how do I quote?**

Quote based on the number of standalone devices: 1 x SKU for up to 40 standalone devices.

### Example 1

- 50 x FortiAPs managed by FortiCloud =  
2 x P-SP005-1P-FO-0001

### Example 2

- 20 x FortiSwitch 108s managed by FortiCloud =  
1 x P-SP005-1P-FO-0001



**Highly certified engineers**



**Available Mon – Fri, 9am – 5pm**



**Remote Implementation**



**Cost-Effective**